- iChannel Suite -A Versatile Solution for an Ever Changing World

Meet iChannel Suite: the transcription solution that can change as your needs grow. Yes, *your* needs, not those of everyone else. This is possible because iChannel Suite is not a single application, forced to twist and bend to meet the needs of its users. Instead, it is a suite of three separate applications, all built for different circumstances. However, with very similar interfaces and features, switching between applications in the suite is effortless and doesn't require you to read a thick manual to learn. On the contrary, the user friendly design allows most to quickly understand basic tasks with minimal training. Below are the three applications in iChannel Suite.



The internet is a part of everyday life, including work. With iNet, you can take work on the road, to home, or anywhere else you can get on the internet. Using a secure connection to the Voice Solutions server, dictation is streamed to your PC for transcription. You may also view all available jobs on the server preview new dictation, and much more.



iChannel, like iNet, is designed to work with the Voice Solutions server. Nearly identical to iNet as far as features and interface, iChannel differs in that it works on the same local network as the server, and not the internet. Any security restrictions, passwords, or prefenences set on the transcriptionist's profile works for both iChannel and iNet, allowing users to easily switch between the two when the need arises.

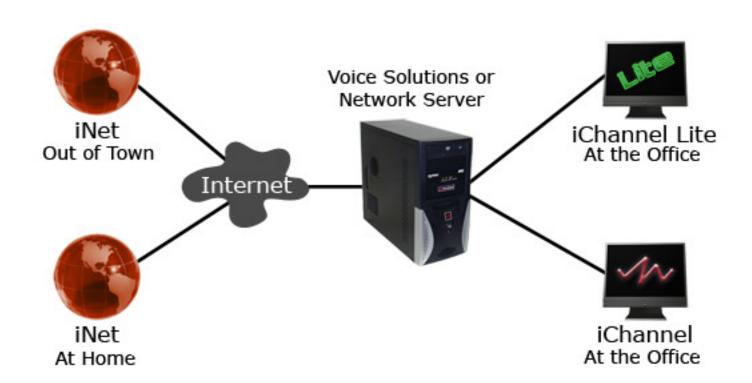


iChannel Lite does not require a Voice Solutions server, but can act as a stand alone transcription program. Either using a shared directory on the network, or the user's own PC, dictation is stored for up to ten iChannel Lite's to access. Lite is the perfect low-cost solution for smaller law firms and medical offices where only a few users are needed. With a similar interface to iChannel/iNet, if company growth eventually requires a dedicated Voice Solutions server, users will be able to easily transition without additional training.

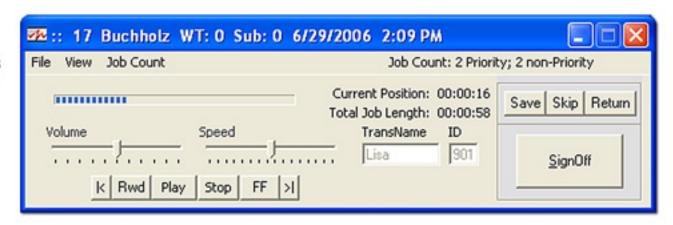
As the diagram below shows, iChannel Suite is versatile, providing a solution as your needs and circumstances change. With so many features, iChannel Suite is an investment that you will never regret!

Key Features

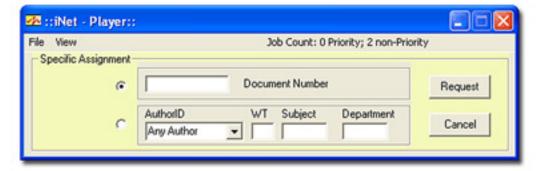
- * Filter through available dictation
- * Transcribe dictation from digital portables, audio CDs and more
- * Personalize with custom preferences
- * User-friendly interface
- * Audible prompts help guide you
- * Password protection and security permissions (iNet/iChannel)

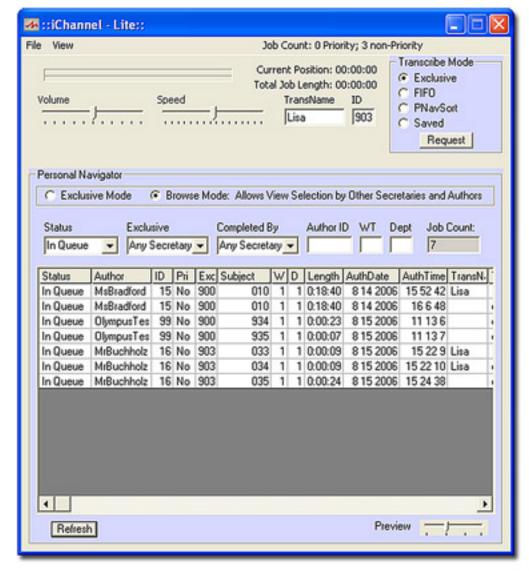


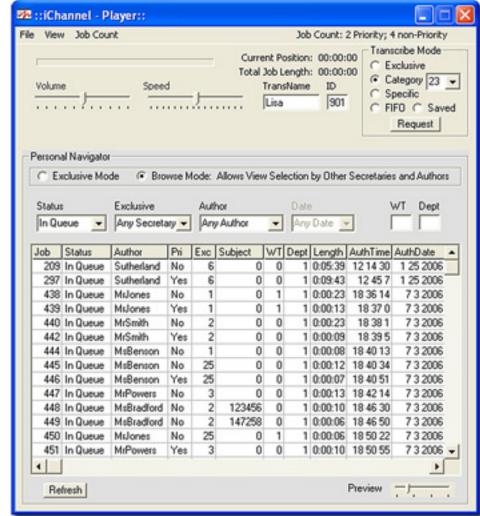
This is the main screen for all 3 programs in iChannel Suite. A variety of job information is available, such as total length, current position, who dictated it, and more. All important functions are easily accessible from this main screen.



The iNet/iChannel specific screen - There are 5 transcribe modes available: Exclusive, Category, FIFO (First First Out), Saved, and Specific, which is shown below. Specific gives you exceptional versatility by allowing you to request dictation that only fits the criteria you select.







The Personal Navigator in iChannel/iNet provides a list of all available dictation from the server. The list's contents may be filtered using the various search criteria, allowing you to find what you want quickly. Notice that each job has several columns of data, such as: Author, Priority status (Pri), Length, time it was dictated (AuthTime & AuthDate), and several more columns available by scrolling further to the right. The listed jobs may also be printed for your convenience.

iChannel Lite also has the Personal Navigator, allowing you to view all available work on the network share. Although iChannel/iNet provide more job data - having the server's database as a reference - Lite still has such important columns as: Author, Priority (Pri), Length, and more.