

# WinScribe Digital Dictation

## For the Healthcare Enterprise

You need to quickly and securely dictate and record patient information. What do you do?

The fast and cost-effective turnaround of medical reports to provide patients and physicians with fast, quality results is a major consideration for any healthcare enterprise. With the WinScribe digital dictation solution, more than 300,000 users globally are already benefiting from dramatic cost savings and workflow improvements while achieving efficient multi-site and cross-system integrations.

"One of the things I like the best is the reporting. With the previous system it was very hard to measure productivity. It could take 8 hours to generate reports and with WinScribe it is instantaneous"

Colleen Kuhn
Office Manager,
Midwest Heart
Specialists

WinScribe empowers healthcare enterprises to take control of their document management, dictation and transcription needs. An enterprise-wide or departmental solution incorporating digital dictation, speech recognition, transcription, and workflow management will enable greater control of your dictation environment and most importantly improve patient care through faster access to electronic patient information.

## **The WinScribe Solution**

#### **Dictate anywhere**

Whether your staff are on the move between wards and different sites, or dictating from their desks, your organization needs to find flexible dictation methods and minimize lost productivity.

With network and internet connectivity, WinScribe simplifies the dictation process by adapting to physicians' needs and providing access to anywhere, anytime report creation. A range of non-proprietary industry standard input options including touchtone telephones, your PC or notebook, mobile dictation devices (digital handheld devices and PDAs), provides healthcare professionals with the power of choice to dictate out of the office or while making rounds.

With options for local and remote transcription, reports can also be routed to transcriptionists or transcription service providers at any location allowing for flexible working practices without jeopardizing performance, ease of use or security.

## Transcribe from anywhere

Work from home, or wherever you choose.

With WinScribe's internet based workflow solution, transcriptionists have the freedom to work from home or wherever, allowing for flexible working practices without jeopardizing performance.

# Integrate your data systems

A true Electronic Medical Record cannot be achieved without a modern digital dictation system seamlessly integrated into your healthcare technology environment.

For too long, hospital information systems have suffered lack of system compatibility. By providing 'Open Standard' development tools and integration with HIS, RIS and EPR systems, WinScribe delivers the benefits of a totally integrated solution for 2-way exchange of patient demographic and report tracking information.

WinScribe has its own HL7 toolkit which provides rapid "out of the box" I.T. integrations for healthcare organizations of all sizes. Our HIPPA ready toolkit delivers advanced messaging capabilities to ensure smooth automated communications between dictation, transcription and IT systems, regardless of protocol or format.

Some of our integrations include:

- AGFA PACS
- Stentor PACS
- Sectra PACS
- Microsoft Word
- Wordperfect

#### **BENEFITS**

- Reduced report turnaround time
- On-the-move physician dictation
- Increased transcriptionist productivity
- Full supervisor control
- Improved service to patients



#### Spread the workload

#### Peaks and troughs in your workload? Report turnaround taking too long?

Efficient management of your workflow should involve streamlining your document creation process, eliminating bottlenecks and promoting work sharing. WinScribe's intelligent workflow management solution is designed to enable the sharing of server hardware across any number of users or multiple sites, promoting ultimate flexibility and mobility.

Information is shared between sites quickly and with WinScribe, supervisors can monitor status and control transcription output in real time from anywhere. With a complete picture of system status, you get immediate data about the number of reports dictated or transcribed, backlog information and more, meaning you can interact with the workflow and eliminate work peaks and troughs by updating priorities and rerouting jobs.

## Optional speech recognition

WinScribe's integrated speech recognition solution further increases the time and cost savings associated with digital dictation.

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WinScribe's front end (client) and back end (server) speech recognition can be deployed in many different scenarios to suit individual requirements. With front end recognition the dictation is processed on each individual PC so the healthcare professional can view and edit the recognized text as they dictate. Sending speech recognition jobs for server processing has the advantage that reports can be batch processed on a server and corrected by internal or external transcriptionists, or rerouted to an author for later sign-off.

## **Protect patient information**

We recognize that patient confidentiality is a critical issue in the healthcare enterprise. WinScribe uses encryption technology providing exceptional security levels for voice and data traffic, enabling your organization to meet and exceed relevant government regulations.



"Not only did WinScribe
exceed all of our
requirements, but we are
simply amazed by the
improved report turnaround
time. We are certainly singing
WinScribe's praises."

#### **Howard Sanford**

Radiology Department Head, Aiken Regional Medical Center

### **Bottom Line Results**

#### Lower costs, raise efficiency

The ability to work on-site or remotely, to automatically distribute reports, to identify bottlenecks and automatic work routing, improves efficiency and thus lowers the cost of having to employ more resource.

### **Improve patient care**

Physicians are able to save time with administrative tasks, allowing them to spend more time focusing on patient care and transcriptionists complete documents in less time, meaning information is available sooner for faster, informed decisions.

#### **Reduce stress**

WinScribe helps you to reduce stress by improving the workflow of your organization, providing flexible working practices and helping you move further towards being an organization, which considers quality of life to be important.

## **Better workflow management**

Efficient management of your workflow will involve streamlining your document creation process, eliminating bottlenecks and promoting work sharing. This will ultimately help you to improve your processes and bottom-line performance.

#### Return on investment, fast

Many of our customers have directly attributed immediate savings with the installation of WinScribe. Cost savings are attributed to increased transcription productivity and improved document turnaround time, being able to share hardware across multiple offices, decreased courier costs and enhanced customer and employee satisfaction levels.

"The software is very easy to use, none of our staff have had any issues and they have all noticed how much time they have saved on a day-to-day basis."

#### Lucinda Payne-Johns

Laboratory Manager, Royal United Hospital Bath

For more information, visit

www.winscribe.com

Alternatively contact us via email: sales@winscribe.com

